

### **Use and maintenance of natural stone/marble products**

1-All natural products with the **Giuseppe Guerrera Design®** brand are subjected to water-repellent treatments with a neutral effect which must be repeated cyclically with a minimum frequency of 1-2 years based on the chosen material. However, it is recommended to avoid accidental fall of acid substances (in cases where the anti-acid treatment has not been envisaged) which can damage the surface and mechanical interventions by specialized personnel may be needed to restore it.

2-The presence of sanitary water with high concentration of limescale can damage the surface creating a layer of limescale which in some cases can only be removed with specific mechanical action. In these cases, the installation of a water softener is strongly recommended.

3- Avoid contact with:

- Strongly alkaline chemicals (acetone, caustic soda, etc.)
- Pure ammonia or ammonia-based cleaners
- Solvents in general (such as nail or paint remover, containing trichlorethylene and methylene chloride)
- Whiteners, oily soaps, inks and permanent markers
- Steel sponges and abrasive or micro-abrasive cleaners such as creams or powders
- Strong cleaners
- Anti-scale
- Waxes or polishing additives

4-Avoid using sharp tools or abrasive sponges which can damage the surface making mechanical interventions by specialized personnel necessary to restore it .

5-To remove dust, we recommend using a microfibre cloth. Ordinary cleaning can be done with a microfibre cloth soaked in hot water or with the addition of neutral products easily available on the market. It is possible to request a specific professional product for daily cleaning from G.M.G marble & design srls (distributor of Giuseppe Guerrera Design® branded products) at [gmgmarbledesign@gmail.com](mailto:gmgmarbledesign@gmail.com)

6-For extraordinary cleaning interventions it is advisable to send an e-mail to: [gmgmarbledesign@gmail.com](mailto:gmgmarbledesign@gmail.com), or contact the nearest resellers of professional lines for natural stones who will be able to indicate the suitable product based on the type of problem to solve. It is important to promptly remove stains to ensure the effectiveness of the related removal treatment.

7-The renewal of the water-oil repellent treatment can also be performed by the end user with the specific product originally used by G.M.G. marble & design srls, complying with the requirements indicated for the application, which can be requested sending an e-mail to [gmgmarbledesign@gmail.com](mailto:gmgmarbledesign@gmail.com), or by contacting the nearest dealers of professional lines for natural stones. Failure to renew the water-oil repellent treatment will cause a loss of effectiveness of the original treatment with consequent vulnerability of the surfaces from the absorption of oily or greasy substances.